

# Where to Go For IRIS and BW Help

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# **IRIS System Help**

# **Transaction Help**

## myHelp Website

- http://myhelp.uky.edu/rwd/html/index.html
- Budget Help
  - http://myhelp.uky.edu/rwd/HTML/Budget.html
    - Quick Reference Cards (QRCs)
    - Tutorials/Simulations
- Campus Management (FI) Help
  - http://myhelp.uky.edu/rwd/HTML/SLCM.html
    - Quick Reference Cards (QRCs)
    - Tutorials/Simulations
- Faculty Effort System (FES) Help
  - http://myhelp.uky.edu/rwd/HTML/FES.html
    - Quick Reference Cards (QRCs)
    - Tutorials/Simulations
- o Finance (FI) Help
  - http://myhelp.uky.edu/rwd/HTML/FI.html
    - Quick Reference Cards (QRCs)
    - Tutorials/Simulations
- Grants Management (GM) Help
  - http://myhelp.uky.edu/rwd/HTML/GM.html
    - Quick Reference Cards (QRCs)
    - Tutorials/Simulations
- Human Resources/Payroll (HR) Help
  - http://myhelp.uky.edu/rwd/HTML/HR.html
    - Quick Reference Cards (QRCs)



- Tutorials/Simulations
- o Materials Management (MM) Help
  - http://myhelp.uky.edu/rwd/HTML/MM.html
    - Quick Reference Cards (QRCs)
    - Tutorials/Simulations
- o Plant Maintenance (PM) Help
  - http://myhelp.uky.edu/rwd/HTML/PM.html
    - Quick Reference Cards (QRCs)
    - Tutorials/Simulations
- o Position Budget Control (PBC) Help
  - http://myhelp.uky.edu/rwd/HTML/PBC.html
    - Quick Reference Cards (QRCs)
    - Tutorials/Simulations

#### **IRIS** Website

- o http://www.uky.edu/IRIS/
  - IRIS News and Updates
  - IRIS-GMNews List archives
    - http://lsv.uky.edu/archives/iris-gmnews.html
  - IRIS-GMDiscussion List archives
    - http://lsv.uky.edu/archives/IRIS-GMDiscussion.html
  - IRIS-HR-Users List archives
    - http://lsv.uky.edu/archives/sap-hr-users-l.html



#### **Access Problems**

- First, you must be able to say "Yes" to the following questions:
  - Do I have an Active Directory (AD or MC) account and have I set my password?
    - If not, contact your Business Officer to get the account and set your password at http://www.uky.edu/IT/CustomerService/Accounts/activedirectory.html
  - Have I signed my Statement of Responsibility?
    - If not, go to the IRIS website and sign the form: http://www.uky.edu/IRIS/train/SOR\_Information.html
  - Have my Business Officer (for SLCM, College Contact) and Area Security Officer (ASO) sent my training plan (including role request) to IRIS Training?
    - If not, contact:
      - Your Business Officer
      - For SLCM, your College Contact: http://www.uky.edu/IRIS/CM/cm\_group.html
  - Have I completed the required course/courses and passed the assessment?
    - If not, register for your courses: http://myhelp.uky.edu/training/ or go to the myHelp website for web-based courses http://myhelp.uky.edu/rwd/HTML/IRISWebCourses.html
- If you have answered "Yes" to all the questions above,
  - Contact the IRIS Training Team at 257-2435

#### **Authorization Issues**

- ◆ If you receive a "not authorized" message, check with your supervisor or business officer before reporting the denial of access as an authorization issue. Confirming that access to a particular transaction is required (necessary for performing job duties) is the first step.
- ♦ If the issue needs to be reported to IRIS, follow the steps provided on the IRIS website (http://www.uky.edu/IRIS/news/irisauthorization.html) to report it.



## **BW System Help**

## **Report Help**

### myHelp Website

- ♦ Business Warehouse (BW) Help
  - BW FAQs
    - http://myhelp.uky.edu/rwd/HTML/BW/BW\_FAQ.html
  - BW Courses
    - http://myhelp.uky.edu/rwd/HTML/BW.html
  - BW Web Reports Basics Quick Reference Cards
    - http://myhelp.uky.edu/rwd/HTML/BW.html
  - BW Reports Quick Reference Cards
    - http://myhelp.uky.edu/rwd/HTML/BW.html
  - BW Simulations
    - http://myhelp.uky.edu/rwd/HTML/BW.html

## **IRIS Website**

o http://www.uky.edu/IRIS/BW/

#### **End-Users**

- ◆ BEx Web (Query Report View) Naming Standards
  - http://www.uky.edu/IRIS/BW/pdf%20docs/BExWebNamingStds.pdf
- ♦ BEx Web Context Menus
  - http://www.uky.edu/IRIS/BW/pdf%20docs/BWBExContextMenu.pdf
- ♦ BEx Web Find Saved View
  - http://www.uky.edu/IRIS/BW/FindSavedView.pdf
- ♦ BEx Web Operators
  - http://www.uky.edu/IRIS/BW/documents/Operators.pdf

#### **Power Users and Developers**

- ♦ BEx Object Naming Standards
  - http://www.uky.edu/IRIS/BW/pdf%20docs/BWNamingConventions.pdf
- ♦ BEx Query Design Guidelines
  - http://www.uky.edu/IRIS/BW/pdf%20docs/BWQueryGuide.pdf
- ♦ BW Data and Reports
  - https://reporting.uky.edu/RptBWSolution.htm



- ♦ BEx Query/Query Report View Change/Delete Instructions
  - http://www.uky.edu/IRIS/BW/pdf%20docs/PowerUser-ChangeDelete.pdf

#### Reports

- ♦ BW Report Module Overviews
  - BW-Overview-FMBCS
    - http://www.uky.edu/IRIS/BW/pdf%20docs/BW-Overview-FMBCS.pdf
- ♦ BW Report Navigation
  - Attributes
    - http://www.uky.edu/IRIS/BW/pdf%20docs/BW-Report%20Navigation-Attributes.pdf
  - Hierarchies
    - http://www.uky.edu/IRIS/BW/pdf%20docs/BW-Report%20Navigation-Hierarchies.pdf
  - Structures
    - http://www.uky.edu/IRIS/BW/pdf%20docs/BW-Report%20Navigation-Structures.pdf
- ♦ BW Reports FMBCS (Funds Management/Budget Control System)
  - Budget Entry Doc Details
    - http://www.uky.edu/IRIS/BW/pdf%20docs/BW-Reports-FMBCS-BudgetEntryDocDetails.pdf
  - Budget Narrative Report
    - http://www.uky.edu/IRIS/BW/pdf%20docs/BW-Reports-FMBCS-BudgetNarrativeReport.pdf
  - Capital Budget, Expenses by Category
    - http://www.uky.edu/IRIS/BW/pdf%20docs/BW-Reports-FMBCS-CapitalBudget,ExpensesbyCategory.pdf
  - Capital Projects Ledger
    - http://www.uky.edu/IRIS/BW/pdf%20docs/BW-Reports-FMBCS-CapitalProjectsLedger.pdf
  - Encumbrance Details
    - http://www.uky.edu/IRIS/BW/pdf%20docs/BW-Reports-FMBCS-EncumbranceDetails.pdf
  - FM Actual Details
    - http://www.uky.edu/IRIS/BW/pdf%20docs/BW-Reports-FMBCS-FMActualDetails.pdf



- Funds Center Balances Budg vs Actual
  - http://www.uky.edu/IRIS/BW/pdf%20docs/BW-Reports-FMBCS-FundsCenterBalancesBudgvsActual.pdf
- Funds Center Balances Budg vs Actual with Hierarchy
  - http://www.uky.edu/IRIS/BW/pdf%20docs/BW-Reports-FMBCS-FundsCenterBalancesBudgvsActualwithHierarchy.pdf
- Original, Annual Budget, Expenses by Category
  - http://www.uky.edu/IRIS/BW/pdf%20docs/BW-Reports-FMBCS-Original,AnnualBudget,ExpensesbyCategory.pdf
- o Projected Tuition Revenue
  - http://www.uky.edu/IRIS/BW/pdf%20docs/BW-Reports-FMBCS-ProjectedTuitionRevenue.pdf
- ▶ BW Reports Special Ledger
  - Reports of Transactions by Dept and Period
    - http://www.uky.edu/IRIS/BW/pdf%20docs/BW-Reports-SpecLedger-ReportsofTransactionsbyDeptandPeriod.pdf
- ♦ BW Xreferences
  - o FMBCS
    - http://www.uky.edu/IRIS/BW/pdf%20docs/BW-XRef-FMBCS.pdf



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  - Have I signed my Statement of Responsibility?
    - If not, go to the IRIS website and sign the form: http://myhelp.uky.edu/SOR
  - Have my Business Officer (for CM, College Contact) and Area Security Officer (ASO) sent my training plan (including role request) to IRIS Training?
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      - Your Business Officer
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  - Have I completed the required course/courses and passed the assessment?
    - If not, register for your courses: http://myhelp.uky.edu/training/ or go to the myHelp website for web-based courses http://myhelp.uky.edu/rwd/HTML/IRISWebCourses.html
- If you have answered "Yes" to all the questions above,
  - Contact the IRIS BW Team at IRIS-BWRequests@email.uky.edu

# **Assistance & Support**

- ♦ BW Issues
  - http://www.uky.edu/IRIS/BW/bw\_issues.html
- Documentation
  - http://www.uky.edu/IRIS/BW/bw\_documentation.htm
- ♦ BW Questions
  - http://www.uky.edu/IRIS/BW/bw\_questions.html



## **Business Office Contacts**

# **Budget Contacts**

- ♦ Office of Planning, Budget, and Policy Analysis
  - o 257-3966
  - o http://www.uky.edu/OPBPA/

# **Campus Management Contacts**

- ♦ Registrar
  - o **257-3161**
  - http://www.uky.edu/Registrar/contactus.htm
- ♦ Financial Aid
  - 0 257-3172
  - o http://www.uky.edu/FinancialAid/
- ♦ The Graduate School
  - 0 257-4613
  - o http://www.research.uky.edu/gs/
- Graduate Admissions
  - 0 257-1457
  - o http://www.research.uky.edu/gs/gsprospect.html
- Undergraduate Admissions
  - 0 257-2000
  - http://www.uky.edu/UGAdmission/



#### **Finance Contacts**

- Accounts Payable
  - o 257-1402
  - http://www.uky.edu/EVPFA/Controller/aphome/
- Faculty Effort System
  - o 257-1747
  - http://www.uky.edu/EVPFA/Controller/spahome/
- General Accounting
  - 0 257-6242
  - http://www.uky.edu/EVPFA/Controller/gahome/
- ♦ Controller & Treasurer
  - 0 257-4758
  - http://www.uky.edu/EVPFA/Controller/
- Office of Planning, Budget, and Policy Analysis
  - 0 257-3966
  - o http://www.uky.edu/OPBPA/
- Office of Sponsored Projects Administration
  - 0 257-9420
  - http://www.research.uky.edu/ospa/
- ♦ Plant Assets
  - o 257-8638
  - http://www.uky.edu/EVPFA/Controller/paihome/
- Purchasing
  - 0 257-9100
  - o http://www.uky.edu/Purchasing
- Sponsored Projects Accounting
  - o 257-3662
  - http://www.uky.edu/EVPFA/Controller/spahome/



## **Grants Management Contacts**

- Office of Sponsored Projects Administration
  - o 257-9420
  - o http://www.research.uky.edu/ospa/
- Sponsored Projects Accounting
  - o 257-3662
  - http://www.uky.edu/EVPFA/Controller/spahome/

## **Human Resource/Payroll Contacts**

- Benefits
  - o 257-9519 opt 3
  - http://www.uky.edu/HR/benefits/
- ♦ Compensation
  - o 257-9555 opt 6
  - http://www.uky.edu/HR/comp/
- ♦ Employee Relations
  - 0 257-8758
  - http://www.uky.edu/HR/emprel/welcome.html
- ♦ Employment
  - o 257-2608
  - o http://www.uky.edu/HR/employ/
- ♦ Faculty Effort System
  - o **257-1747**
  - http://www.uky.edu/EVPFA/Controller/spahome/
- ♦ I-9 Information
  - 0 257-8923
  - o http://www.uky.edu/HR/maind/I9's.html
- ♦ Payroll
  - 0 257-3946
  - http://www.uky.edu/EVPFA/Controller/prlhome/welcome.html



# **Materials Management Contacts**

- ♦ Plant Assets
  - o 257-8638
  - http://www.uky.edu/EVPFA/Controller/paihome/
- Purchasing
  - 0 257-9100
  - http://www.uky.edu/Purchasing

## **Plant Maintenance Contacts**

- ◆ Campus Physical Plant Division (PPD)
  - 0 257-8497
  - o http://www.ppd.uky.edu/
- Medical Center Physical Plant Division (PPD)
  - 0 323-8028
  - http://www4.hosp.uky.edu/mcppd/
- Housing Services
  - o 257-2042 ext. 228
  - o http://www.uky.edu/Housing/index.htm
- Plant Assets
  - o 257-8638
  - http://www.uky.edu/EVPFA/Controller/paihome/
- Purchasing
  - 0 257-9100
  - http://www.uky.edu/Purchasing