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Unit 1: Overview

Unit 2: Personal Settings, POWL, and Goods Confirmation Layout

Unit 3: Set Requestor Number Within Queries

Unit 4: Create Goods Confirmation

Unit 5: Supplementary Tasks

SRM Help Websites



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What is SRM?

Supplier Relationship Management (SRM) is SAP's e-procurement interface and serves as the formal University's procurement system. It is web-based and integrates with SAP functionality, e.g., invoicing, accounting, reporting, etc.

SRM enables departments to procure goods and services using a "Shopping Cart" environment within myUK. It generates savings and streamlines procurement for the University through use of electronic catalogs and related processes.

Contractual components of the system (e.g., e-catalogs) are managed by the Purchasing Division while the Enterprise Applications – Materials Management (EA-MM) Team manages the functional and systems aspects.

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What is SRM Goods Confirmation?

SRM Goods Confirmation shows physical receipt of goods or services within a department or unit. Creation of the Goods Confirmation affirms that ordered items and quantities are correct, in good condition, and in accordance with requirements of the purchase order.



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Training Request Form Requirement

A Training Plan Request Form must be completed and approved to receive the Goods Confirmer role.

A How-To Guide to Establish Departmental Purchasing Roles can be found on the Purchasing website at: http://www.uky.edu/Purchasing/. The guide includes an overview of departmental roles, information on Role Combinations, and Steps to Request and Receive Training.

In addition to taking and passing this web-based course, the approved Training Plan Request Form must be provided to Enterprise Applications Training to receive the Goods Confirmation role. If you are taking this course without having completed the Training Plan Request Form, please be sure to complete this to receive the Confirmations role and myUK tab. The tab usually appears within 24 to 48 hours after completing both requirements.

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Who Should Receive Goods Confirmation Training?

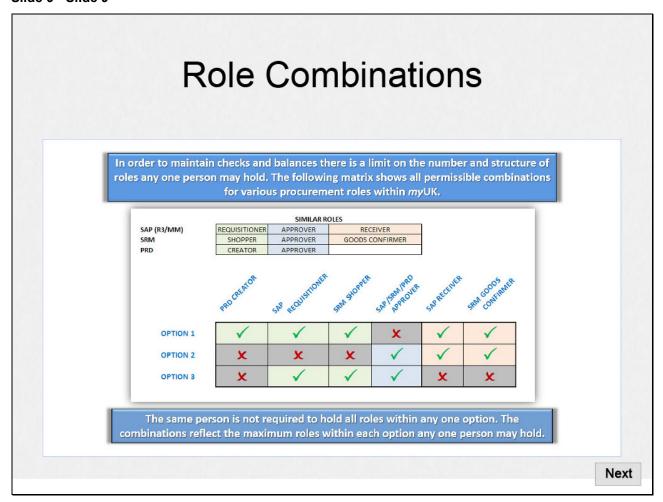
Any persons authorized to perform confirmation/receiving tasks for their department or area are required to complete Goods Confirmation training.



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SRM Roles Corresponding **Role Description SRM Role** Level **SRM** document type Responsible for creating a "Shopping Cart" to purchase Department Shopper **Shopping Cart** goods and/or services from a particular supplier Department / Approves Shopping Carts for their Approver College / Unit department or area Responsible for university-wide Purchasing Purchase Order Buyer contracting processes for various commodities Confirms physical receipt of Goods Goods Department goods/services in satisfactory Confirmer Confirmation condition Accounts Posts invoices against purchase Invoice Receipt orders Payable Next

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Training Requirements - SRM Departmental Roles

Role	Training Requirements
Shopper	Shoppers are required to take and pass a four-module SRM Shoppers course via <i>my</i> UK Learning.
Approver	Approvers are required to take and pass the MM_APP_300 Combined Approvers course via myUK Learning.
Goods Confirmer	Goods Confirmers are required to take and pass the SRM_CON_300 SRM Goods Confirmations course via myUK Learning.

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Goods Confirmation Overview

Creation of the Goods Confirmation performs the following:

- Confirms ownership of goods/services by the University
- Converts the encumbrance against the PO line item to an expense against the cost object
- Releases payment to the supplier

Failure to create a Goods Confirmation after items are delivered will result in a payment block. The supplier cannot receive payment until the Goods Confirmation is completed.

Goods Confirming should not be completed if items are damaged, incorrect, or non-satisfactory in any way.

If partial quantities of goods or services are received over time, partial Goods Confirmations can be completed to allow multiple payments.

If needed, contact the Category Specialist in Purchasing responsible for the purchase order for questions or guidance.

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SRM General Process Flow (5 Steps)



- The department creates Shopping Carts for goods and services, with approval(s) to follow.
- Purchasing processes and places the purchase order with the supplier.
- Along with the purchase order, Goods Confirmations and invoice postings complete a 3-way match and payment releases.
- Encumbrances occur along the way and are expensed at the creation of the Goods Confirmation.

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How to Identify PO Number

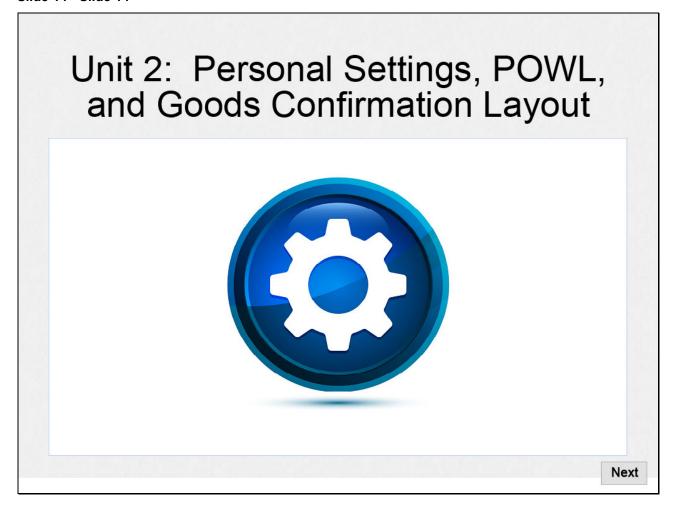
The purchase order number must be known prior to creating the Goods Confirmation. It can be found from any of the following sources:

- Packing list accompanying the goods / services
- Conduct search against the Shopping Cart number
- Many Goods Confirmers also hold the SRM Shopper role and thereby can identify the PO number from their Shopping Cart / Related Documents tab. In addition, Approvers commonly

have access to purchase order records from within their Inbox.



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Personal Settings Overview

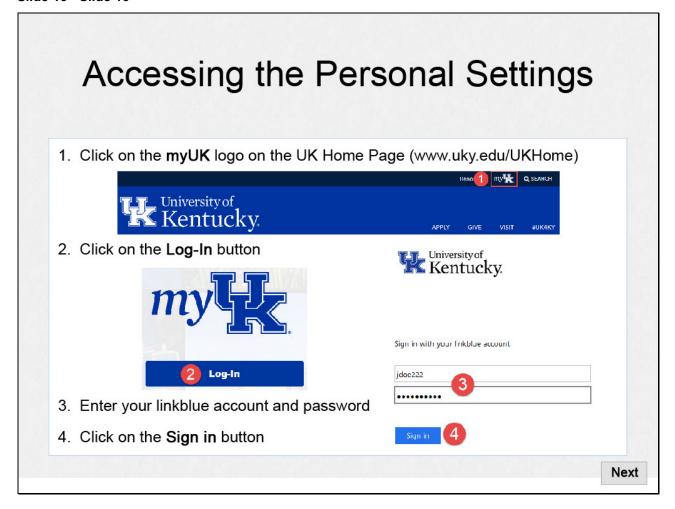
Personal Settings relate to the user's *employee* data and are established via Site Navigation.

Default information populates into the Confirmer's settings based on data from the Human Resources organizational structure.

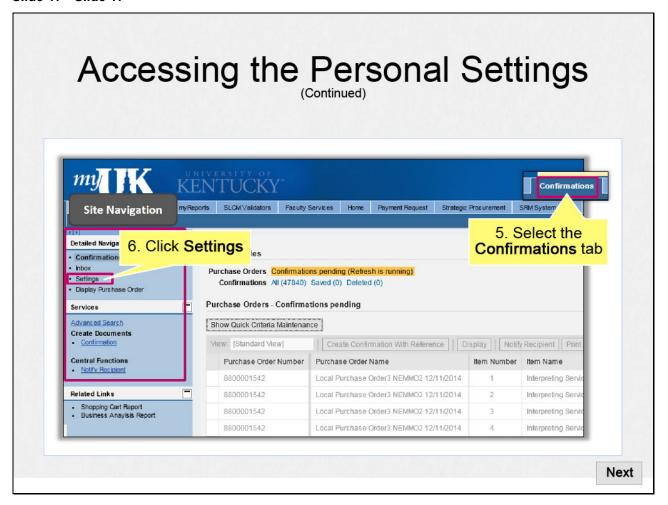
Personal Settings <u>must</u> be confirmed and setup for a role during the first visit to SRM to ensure correct functioning and successful Goods Confirming.



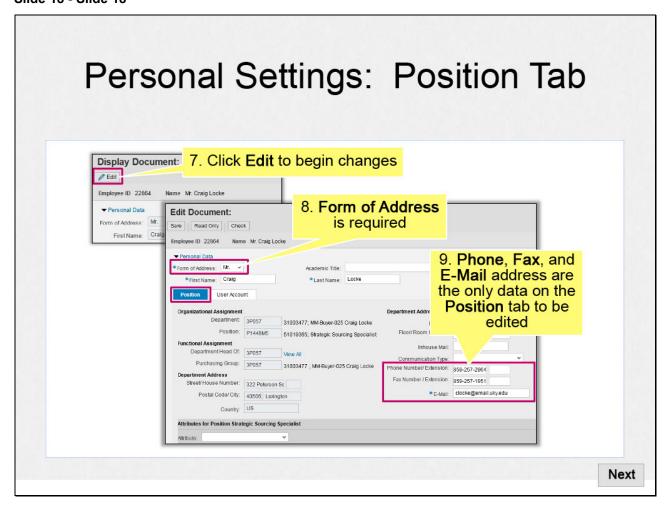
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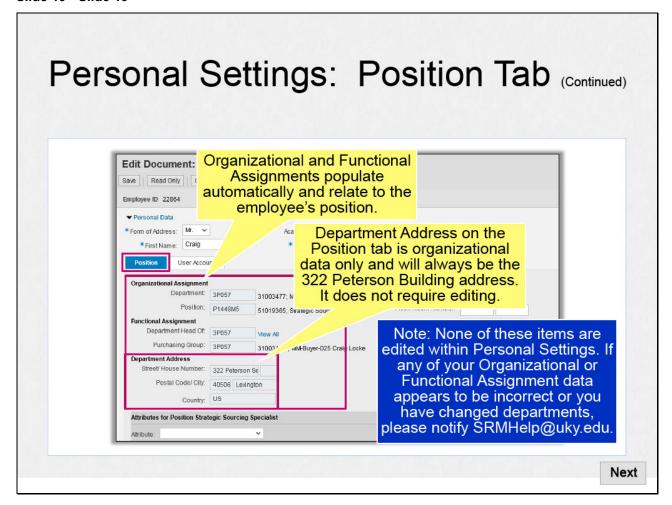
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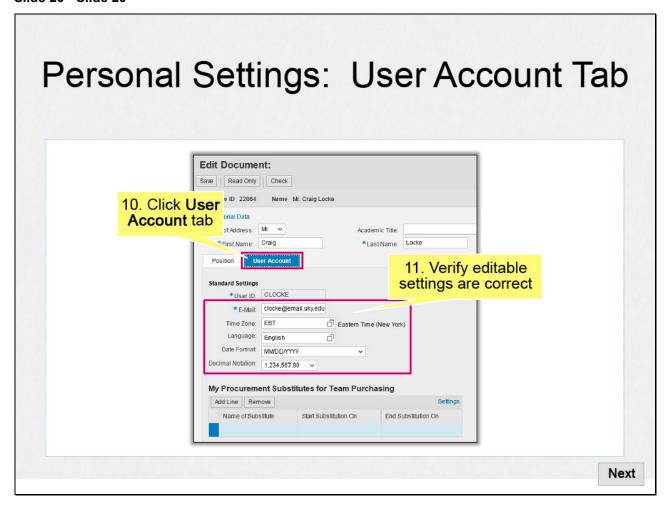
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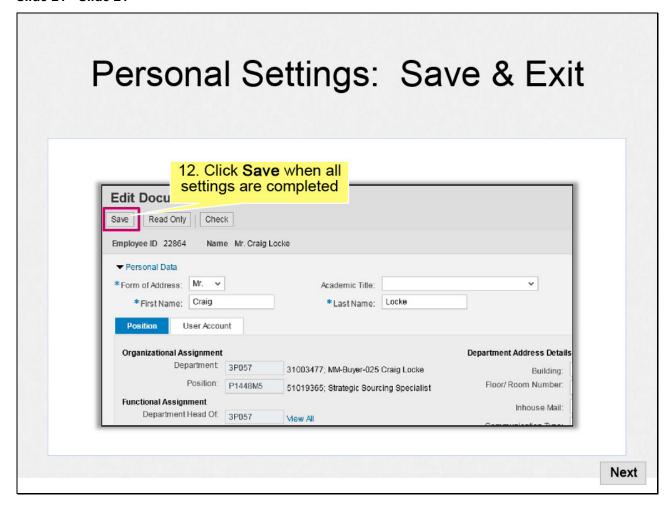
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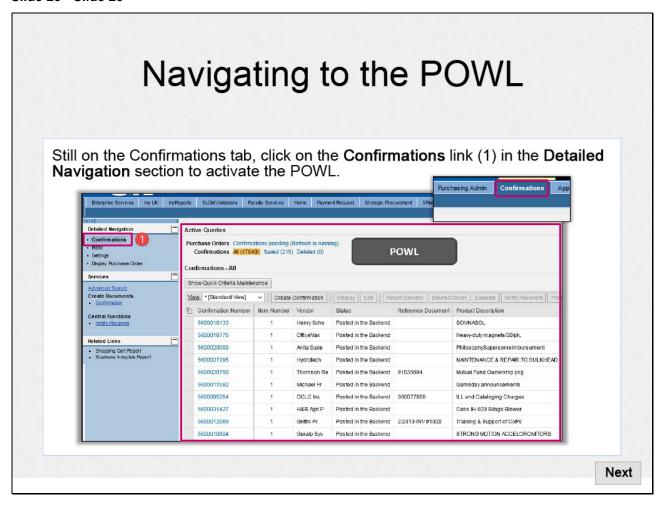
Introduction to the POWL

SRM roles are tab-based with the Personalized Object Work List driving the user's work tasks.

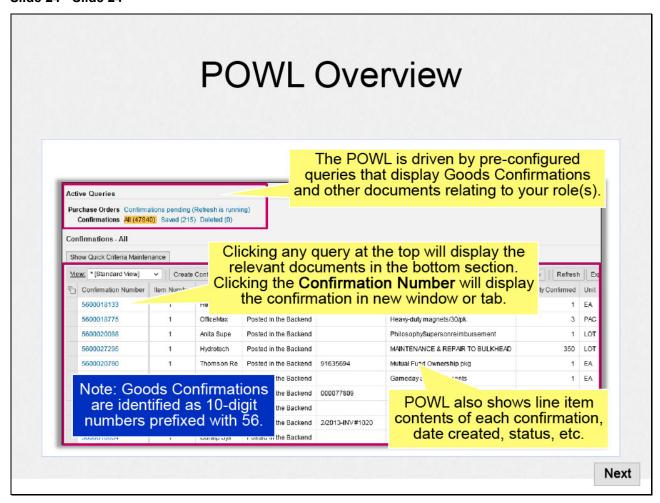
Personalized Object Work List

- a.k.a., the POWL or "dashboard"
- · Serves as home base for each user
- Contains Active Queries of purchase documents, Quick Criteria Maintenance searches, and document history with active links.

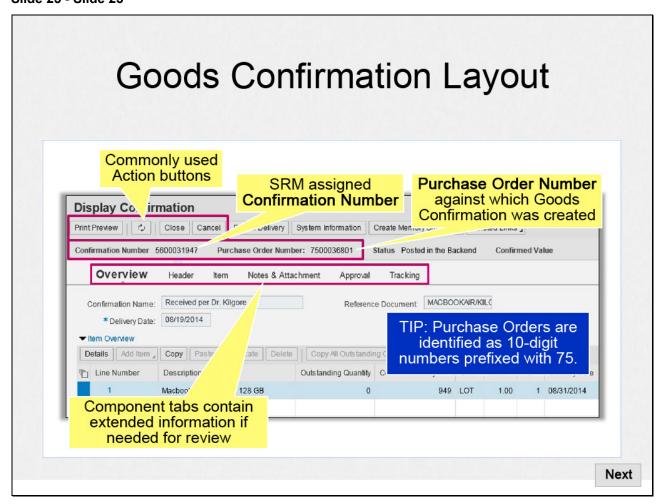
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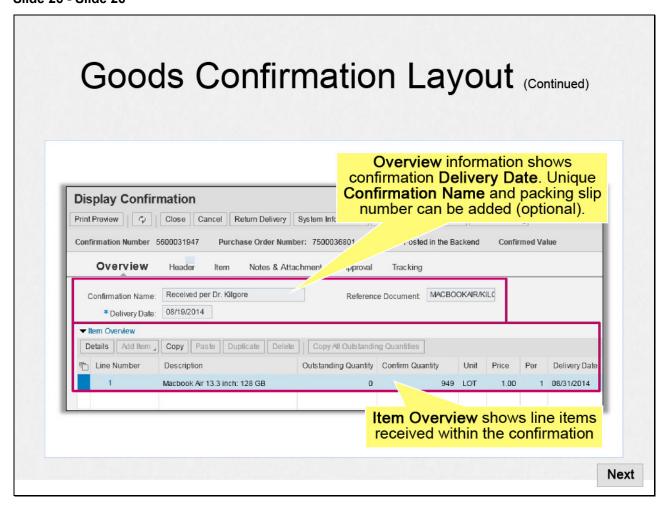
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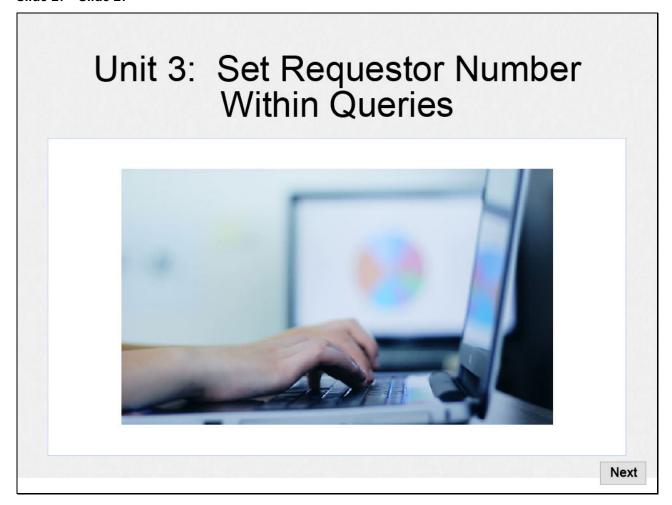
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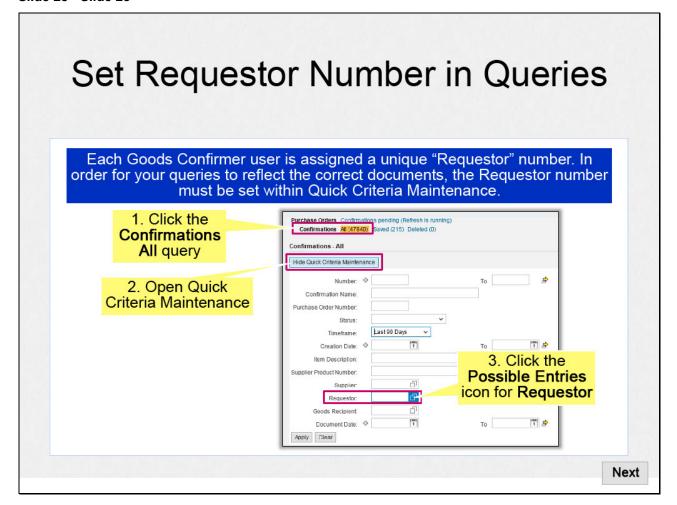
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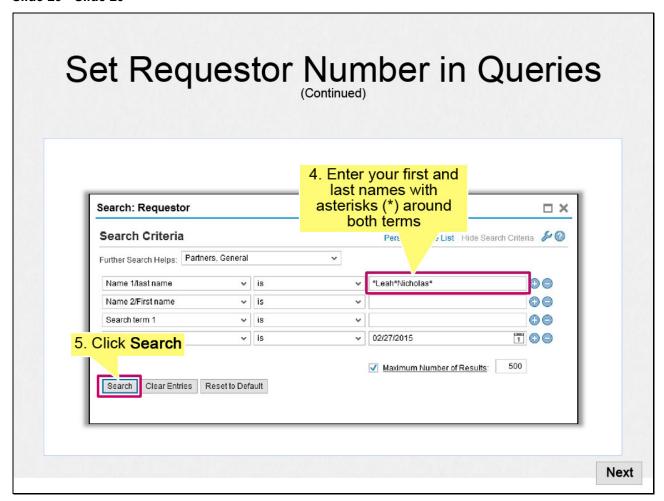
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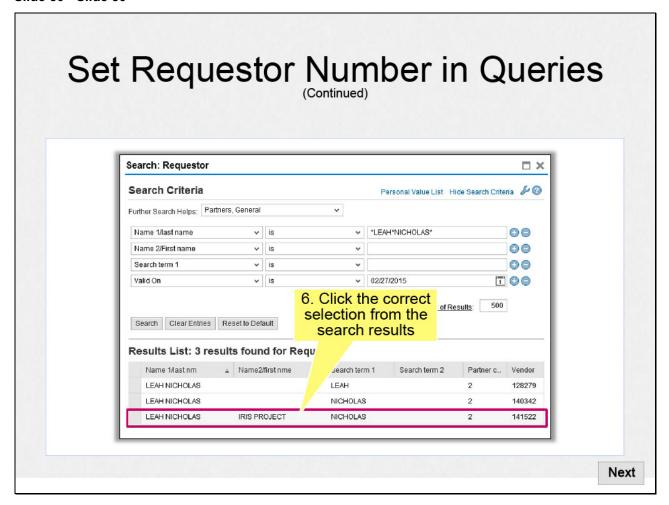
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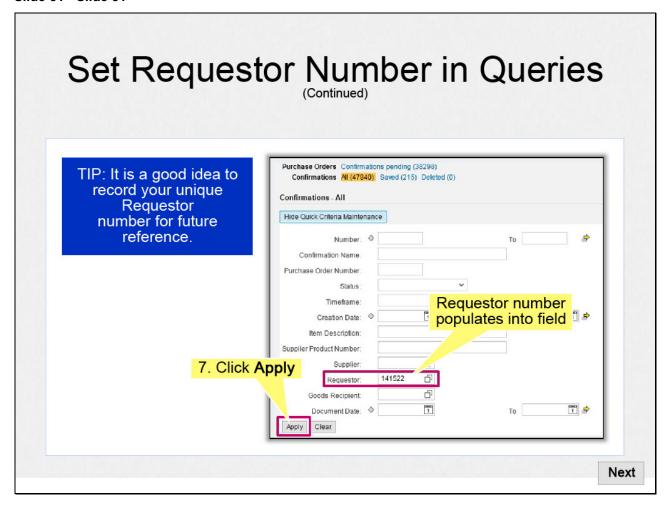
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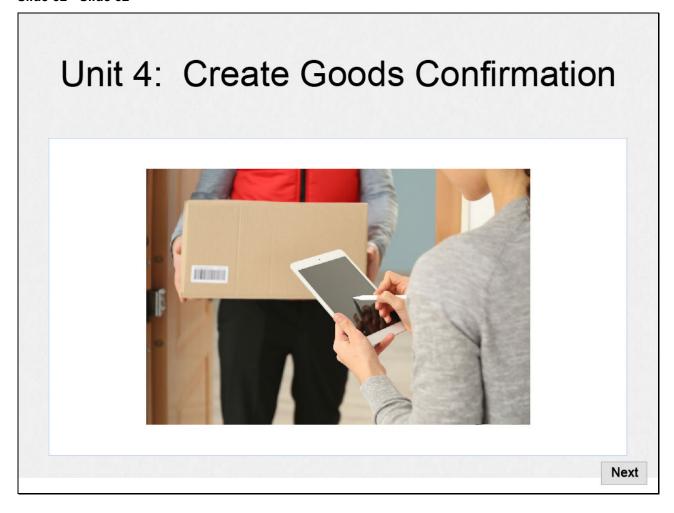
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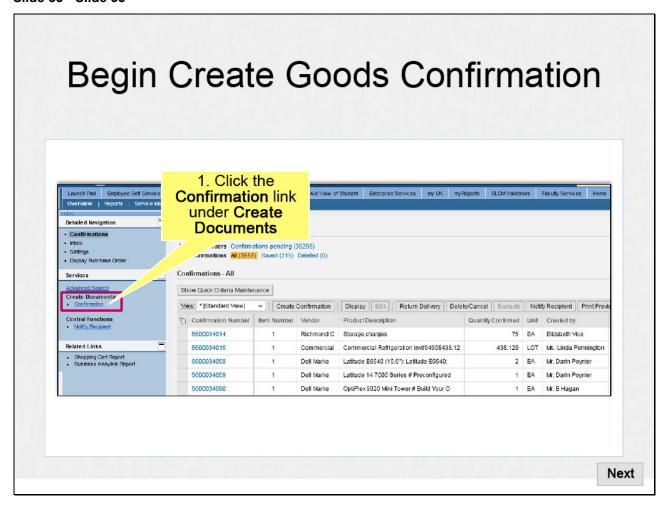
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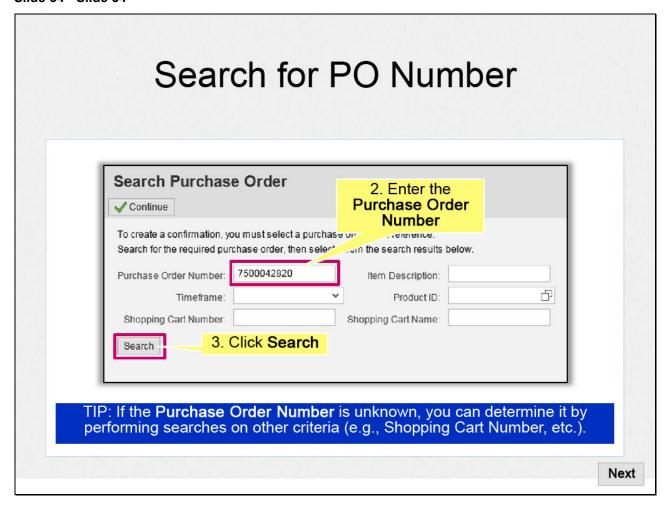
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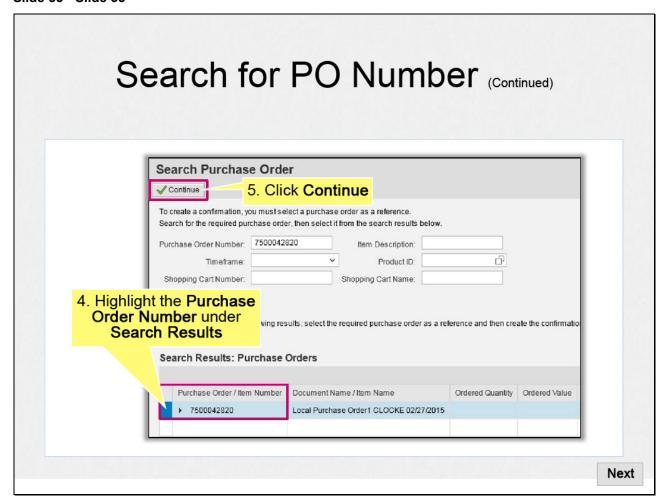
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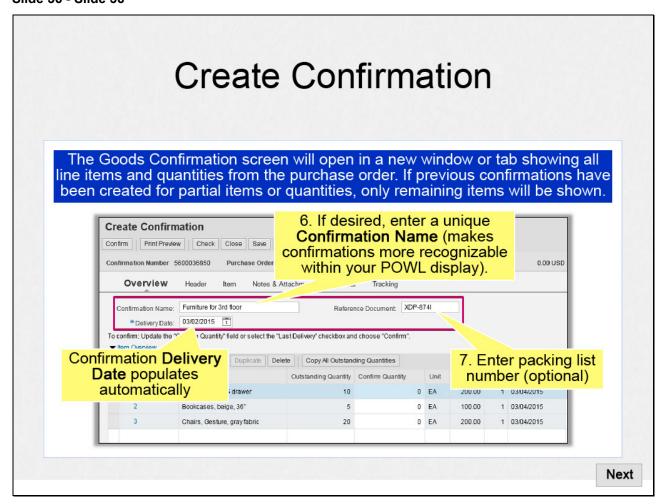
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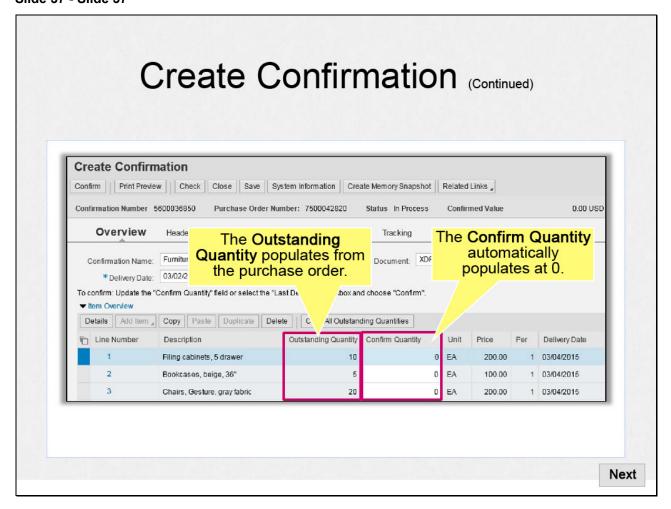
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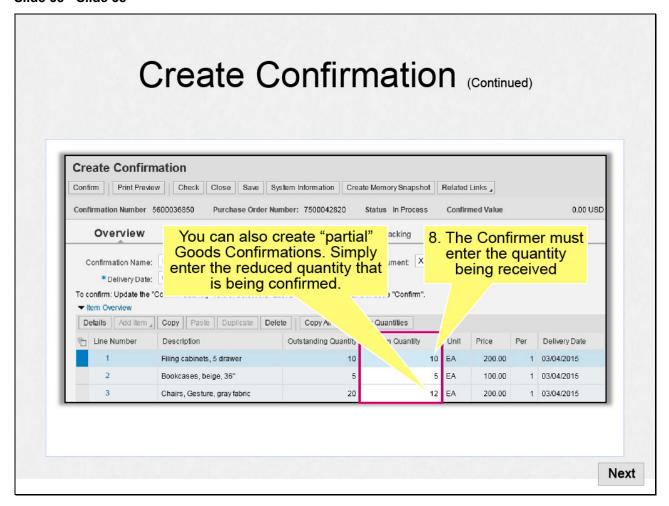
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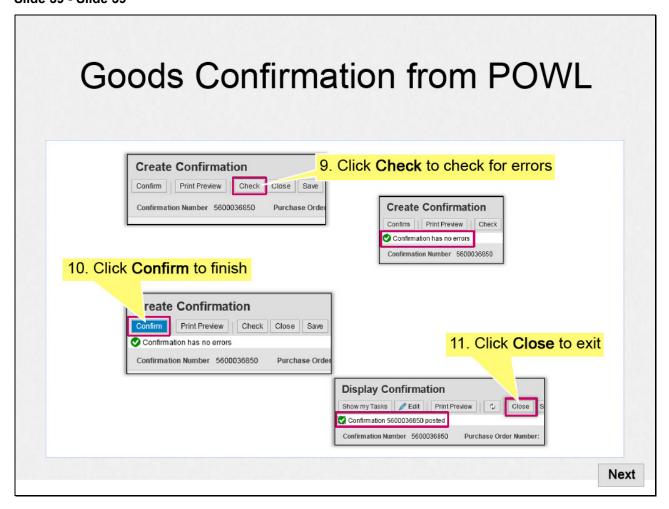
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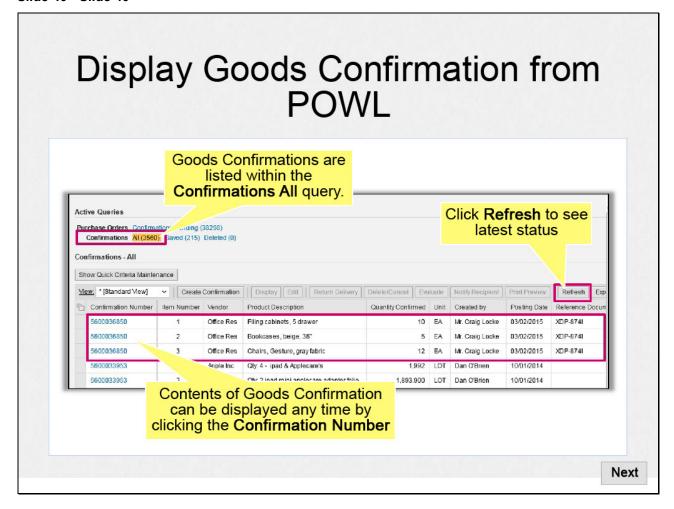
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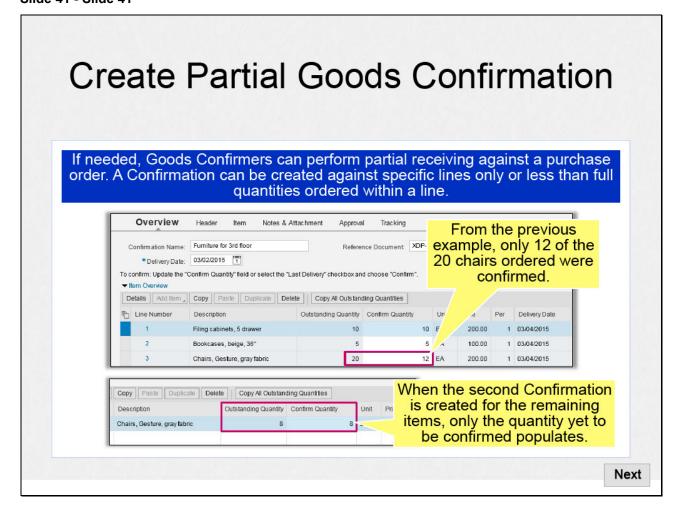
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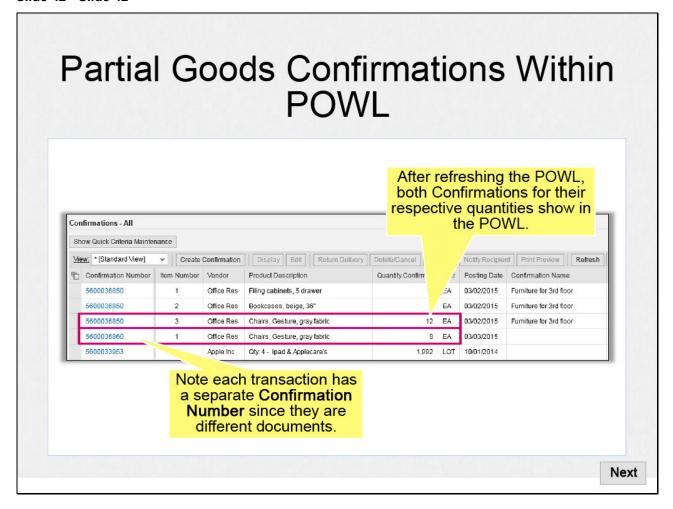
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Cancel Goods Confirmation: Overview

Occasionally it may be necessary to Cancel/Delete a Goods Confirmation. Reasons for cancellation could be:

- Incorrect quantity was entered or confirmed against incorrect PO number
- General error of any type made in the confirmation process

Goods Confirmers may cancel:

- All items on a Goods Confirmation
- · Only specific lines on a Goods Confirmation

The <u>quantity</u> confirmed for a given line item cannot be altered. If a specific quantity is incorrect, the entire line must be canceled.

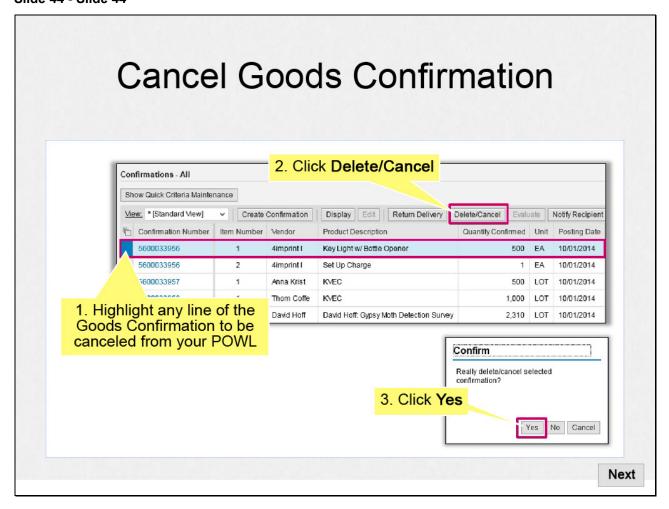


Canceled line items return to the purchase order.

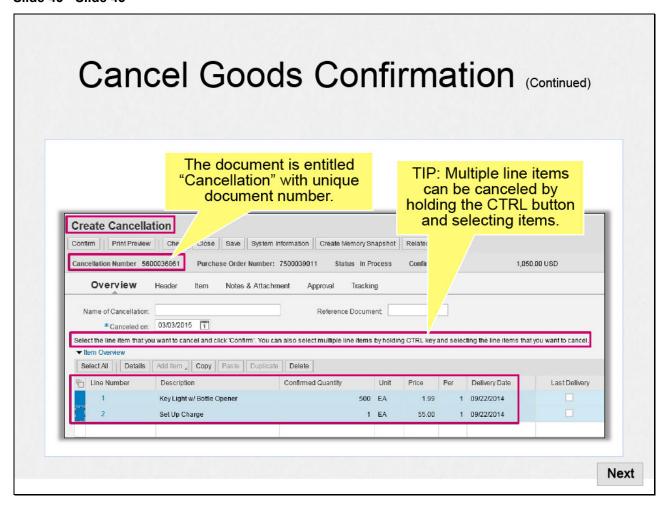
Note: If items are to be <u>returned</u> to the supplier, use the Return Delivery process which follows this section.

Next

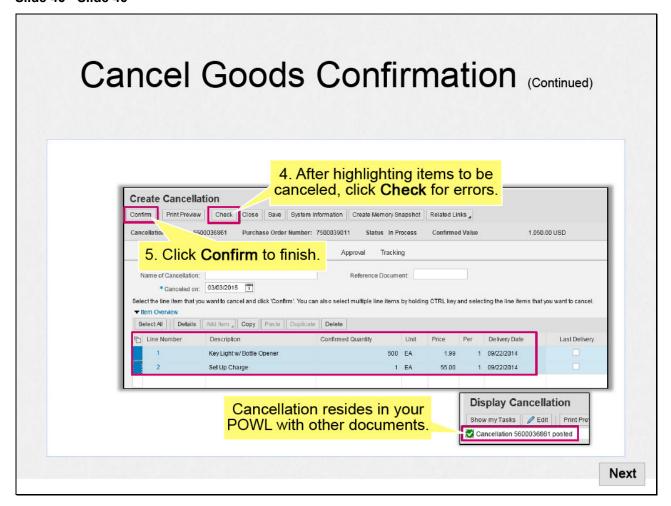
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Return Delivery: Overview

Occasionally it may be necessary to physically return items to the supplier. Reasons for Return Delivery could be:

- · Damaged goods or incorrect item discovered after Confirmation created
- Department determined item was not needed

Goods Confirmers may perform Return Delivery for:

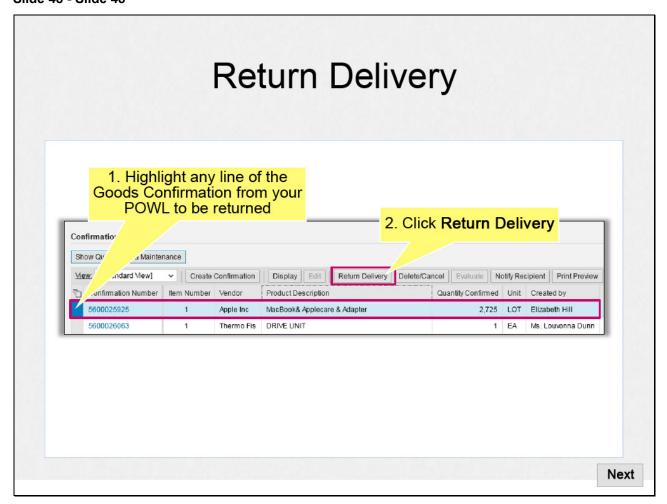
- · All items on a Goods Confirmation
- · Specific lines on a Goods Confirmation
- Partial quantity within a line item

Lines for return items return to the purchase order.

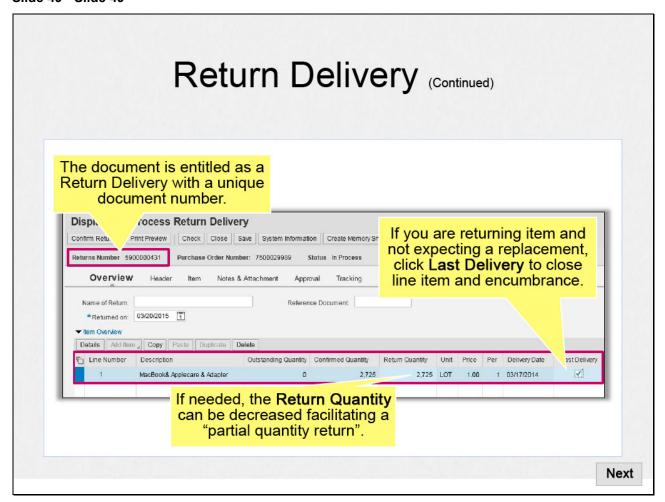


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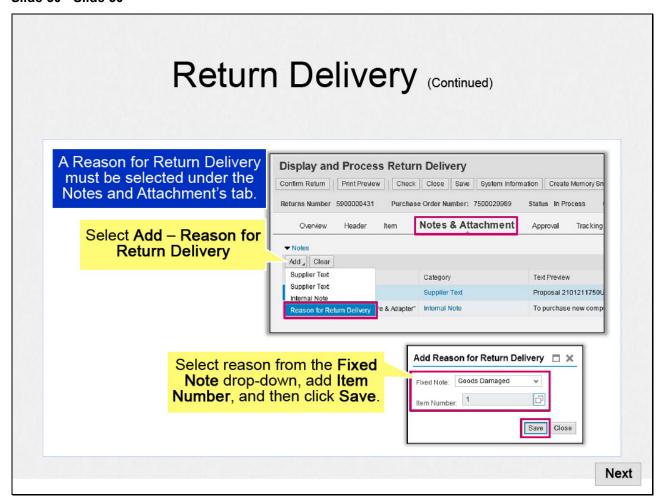
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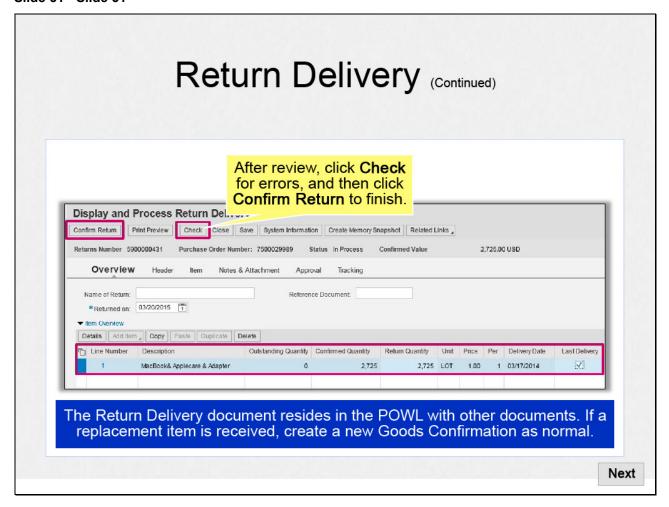
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Create Goods Confirmation Against "Reverse" POs

Some types of purchase orders are in "reverse" format. Reverse orders are setup as one line item with a lump sum dollar amount for the entire order, regardless whether the quote has multiple lines.

Reverse format is usually used for complex orders such as furniture, computing items, printing, Personal Service Contracts, etc.

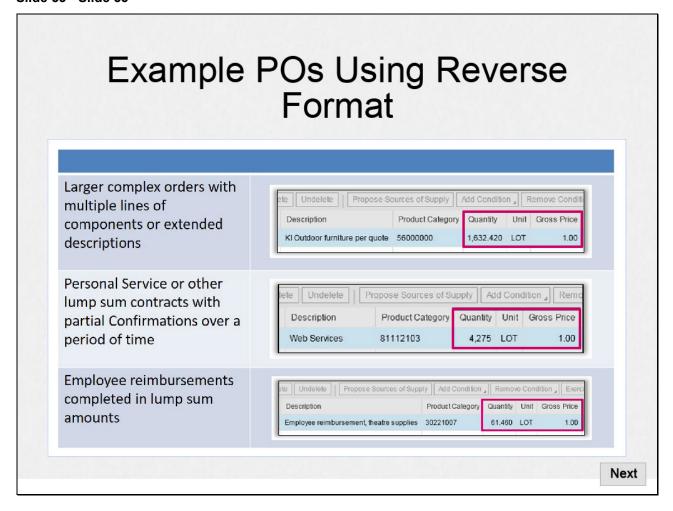


Reverse orders are also utilized to save data entry time for Shoppers and others in the purchasing process.

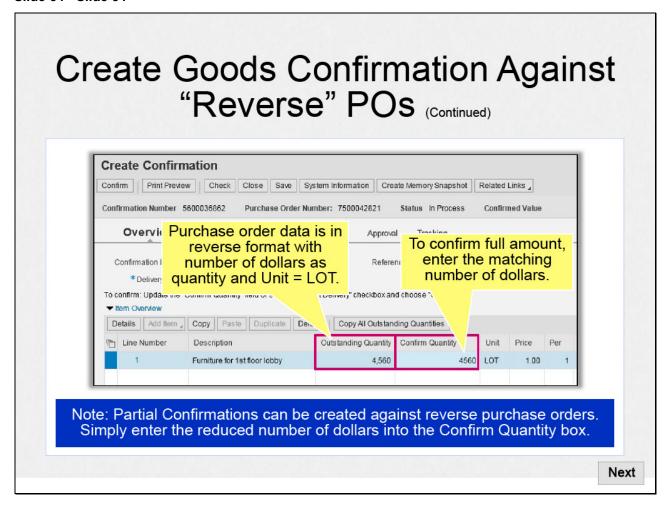
When Goods Confirmations are created against reverse purchase orders, the confirmed quantity must be for the <u>dollar amount</u> of the order, not the physical quantity of items.

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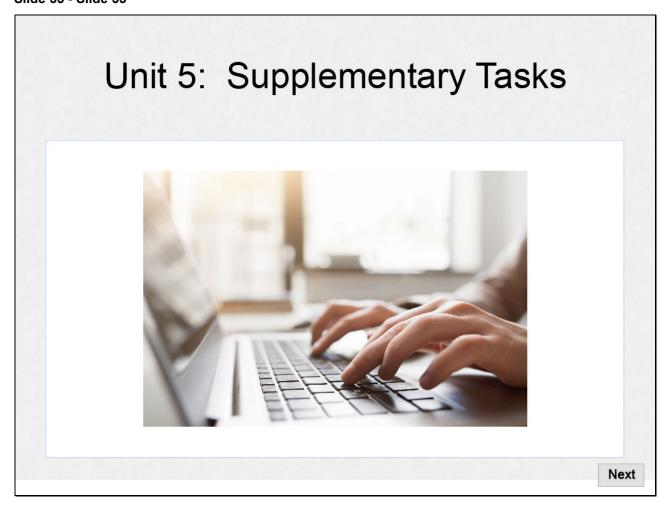
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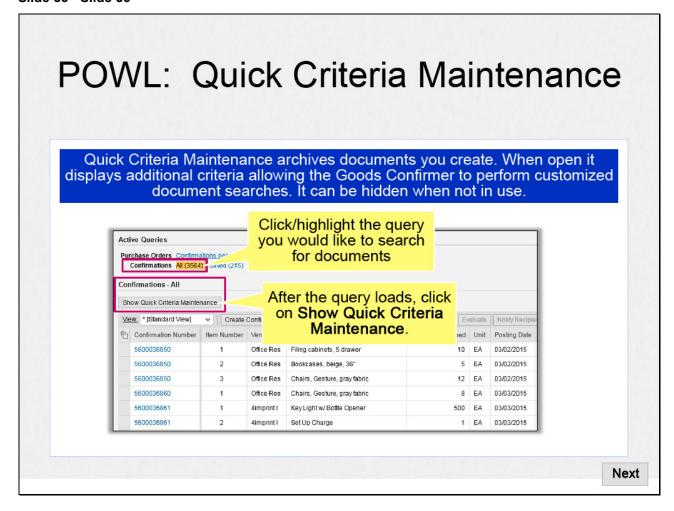
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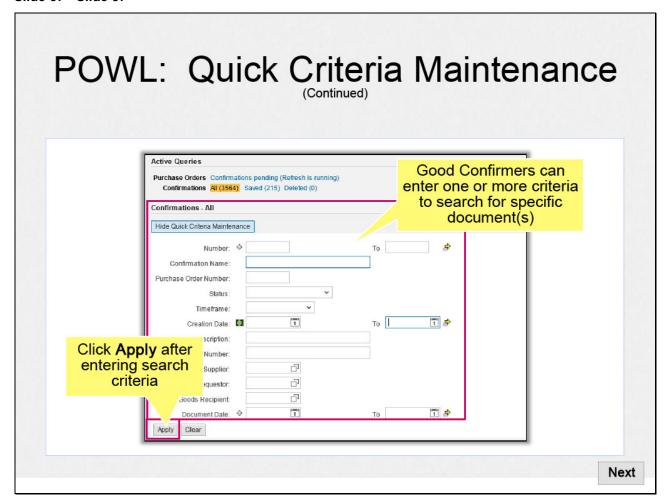
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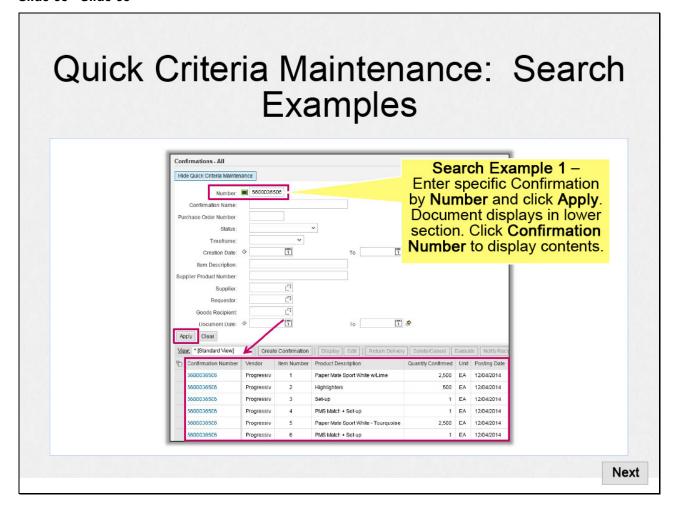
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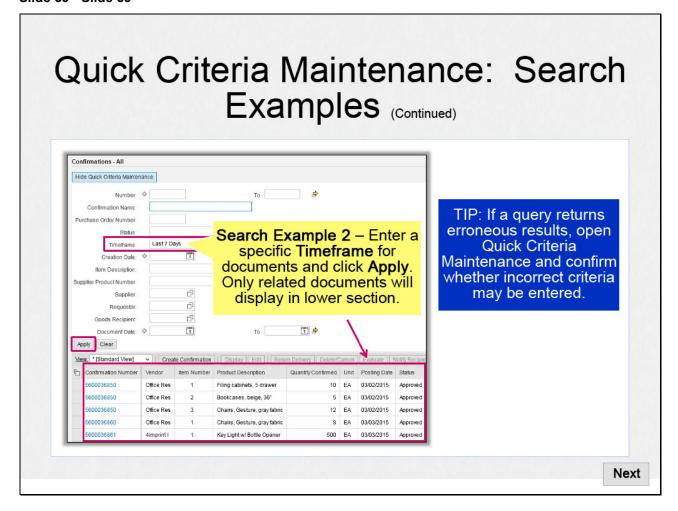
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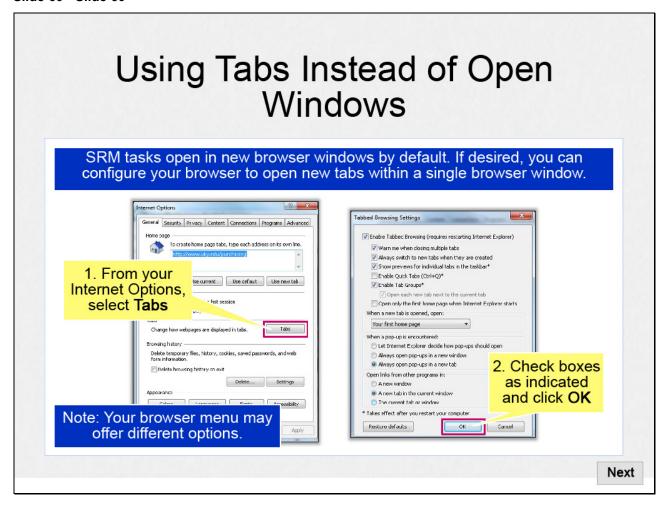
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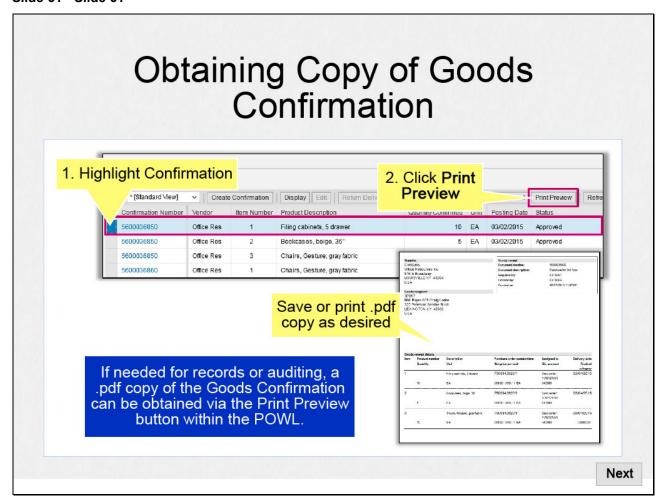
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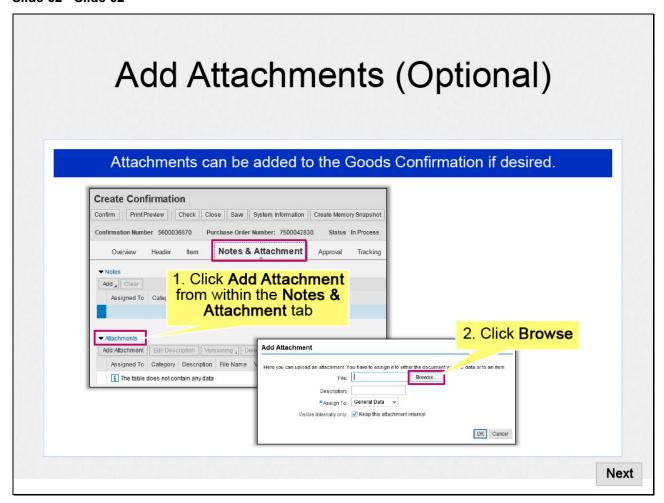
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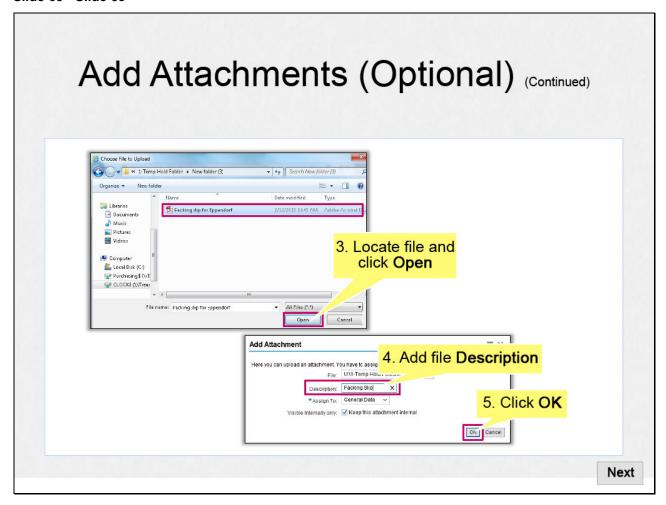
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Naming Convention for Attachments

When creating attachments, refrain from inserting special characters, such as @, #, \$, *, \lor , +, etc. into the filename.

Filenames should also not include spaces between words nor underscores. Files should be named with a purely alphanumeric format.

Examples of suitable filenames:

- Medtechquote1001.pdf
- Furniturelayout.doc

Examples of unsuitable filenames:

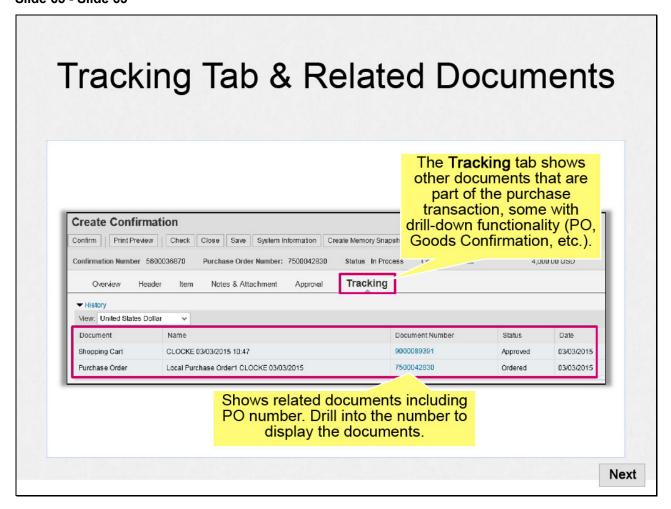
- API Printing Quote.pdf (filename includes spaces)
- Fisher+incubator \$1000.doc (filename includes special characters)

Only the following file formats are acceptable as attachments:

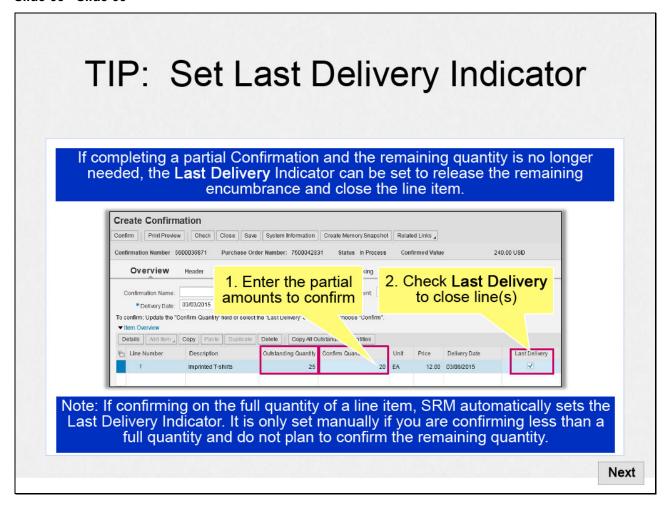
PDF, XLS, XLSX, DOC, DOCX, TXT, TIF, BMP, GIF, HTML

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Changes to PO Quantities

Occasionally changes may need made to a purchase order quantity.

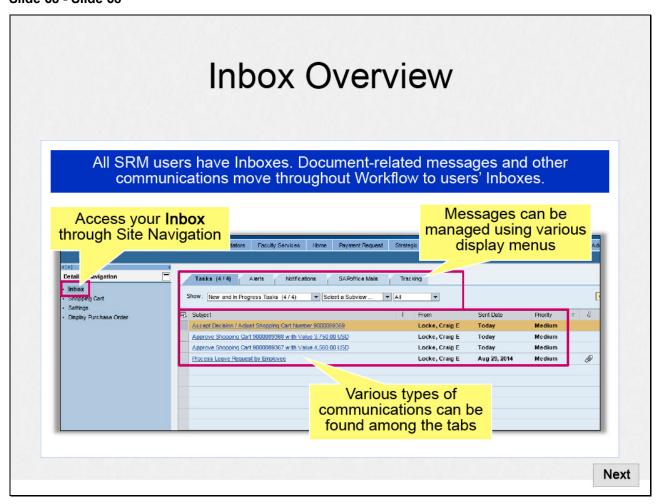
 Example: A department orders 1000 imprinted ink pens; the supplier ships and invoices 1025 pens as result of the manufacturing process.

To facilitate the over-run, the purchase order must be increased to the new quantity before the Goods Confirmation is completed. If the Goods Confirmation is not created for the correct amount, the 3-way match will not complete and payment will not process.

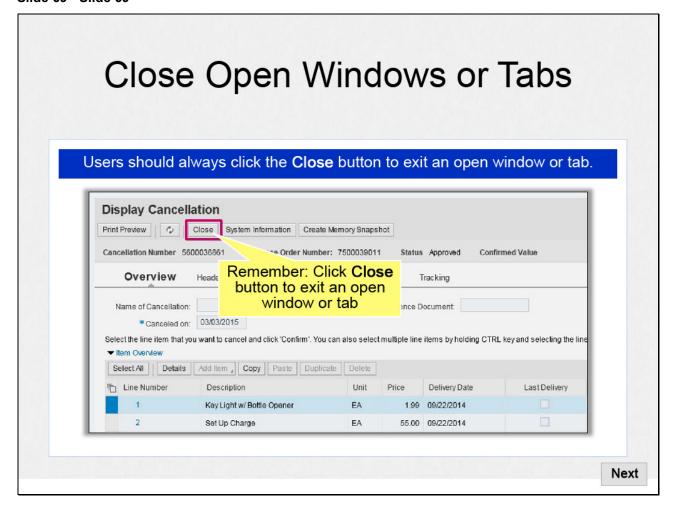
Contact the responsible Purchasing buyer for any orders which may include over-runs or need the quantity adjusted for other reasons.

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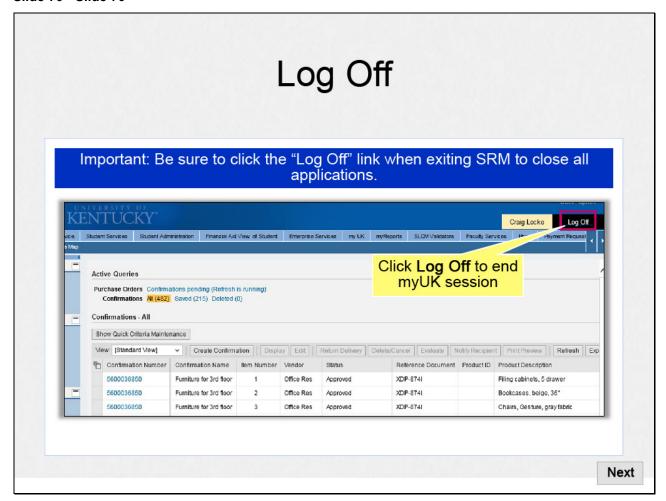
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SRM Help Websites

MM/Purchasing myHelp website: http://myHelp.uky.edu/rwd/HTML/MM.html

• Contains Quick Reference Cards (QRCs) and printable course manuals

Purchasing website: https://purchasing.uky.edu

 After logging in, contains links on How to Buy, AP Quick Reference Guide, etc.

SRM Assistance Email: SRMHelp@uky.edu



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Congratulations, you have successfully completed this training course!



You may now close this course window and return to your myUK Learning Home page. The course should be listed in your "Learning History" tile, which contains all successfully completed courses.